

**Registration Form (Continued)**

**Section 3: Further information about you (Continued)**

Please give details of any other disabilities, health issues or impairments you feel we should be aware of

**Section 4: Information to help the driver**

Do you have a key safe? Yes / No

Key safe number

Should the driver use the key safe to enter your home when picking you up/taking you home? Yes / No

Can the driver use the key safe in the event of an emergency or if there is concern for your welfare? Yes / No

Is there anything distinctive about or outside your property that will make it easier for the drivers to find your home?

**Section 5: Other information**

How did you find out about the Community Transport Service? Please tick as appropriate

<input type="checkbox"/>	Friend / relative	<input type="checkbox"/>	Voluntary organisation
<input type="checkbox"/>	Adult social care	<input type="checkbox"/>	Leaflet
<input type="checkbox"/>	Health professional / GP	<input type="checkbox"/>	Website
<input type="checkbox"/>	Housing manager	<input type="checkbox"/>	Other

**Section 6: Borough emergencies**

Please tick this box if you agree to your details being provided in the event of an emergency

<input type="checkbox"/>	In the event of an emergency in the borough (e.g. flooding), we are asked to pass data of residents who access our services to agencies to enable support to be provided where required
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*Community Transport*

01276 707655

[www.surreyheath.gov.uk/communitytransport](http://www.surreyheath.gov.uk/communitytransport)





# Supporting you to get out and about

**Our Community Transport Service provides access to services, appointments, facilities and social activities in Surrey Heath and the neighbouring area.**

## Door-to-door

We offer a door-to-door service, for residents who are unable to access public bus services. This may be for reasons such as a physical, sensory or learning disability, frailty, mental health problems or unavailability of bus services.

## Fully accessible

Transport is provided using fully accessible vehicles enabling easy access for all our passengers. All of our vehicles can carry individuals who travel seated in their wheelchair. Our drivers are fully trained and are able to provide assistance to passengers as required.

## Flexible

The service operates five days a week, Monday to Friday from 8.30am to 4.30pm, giving you the flexibility to travel when and where you want to go.

*"The drivers are very professional, kind and understanding when dealing with the individual needs of its users"*



## Trips and outings

Throughout the year a number of trips and outings are arranged which are made available to all users of the service.

## Free membership

Before booking your first journey, you firstly need to sign up to our free of charge membership. To register, please complete the enclosed form. Alternatively, you can register online by visiting [www.surreyheath.gov.uk/communitytransport](http://www.surreyheath.gov.uk/communitytransport). For urgent transport requirements you can contact our Community Transport office where staff will assist you.

## Paying for your journeys

The cost of each journey will be calculated when you book and you can pay the driver when you travel. Our journeys are competitively priced, providing affordable transport for you. Unfortunately we are unable to accept concessionary bus passes.

**For more information or to book a journey, please contact our team on 01276 707655. You can pre-book your journeys a maximum of seven days in advance.**



**Carers are able to travel as a companion free of charge.**

## Registration Form

To join the Community Transport Service please complete this form and return it to:  
**Surrey Heath Community Transport, Surrey Heath House, Knoll Road, Camberley, Surrey, GU15 3HD**

### Section 1: About you

Title		Address	
First name			
Surname			
Home tel			
Mobile tel		Post code	
Email address			
Date of birth	/	/	

### Section 2: Emergency contact details

Name	
Relationship to client	
Home tel	
Mobile tel	
Work tel	
Email address	

### Section 3: Further information about you (Please tick as appropriate)

<input type="checkbox"/>	I have difficulty walking	<input type="checkbox"/>	I will be travelling in a manual wheelchair
<input type="checkbox"/>	I have difficulty climbing steps	<input type="checkbox"/>	I will be travelling in an electric wheelchair
<input type="checkbox"/>	I use a walking stick	<input type="checkbox"/>	I have sight difficulties/loss
<input type="checkbox"/>	I use a walking frame	<input type="checkbox"/>	I have hearing difficulties/loss
<input type="checkbox"/>	I need help with carrying bags	<input type="checkbox"/>	I will be travelling with an assistance dog
<input type="checkbox"/>	I use a wheelchair		