

Recommendation	Scope	Action To Be Taken	Lead Agency/ Accountable Professional	Key Milestones	Target Completion Date	Outcome and Date of Completion
Ensure Aster Group implements consistent, trauma-informed referral pathways for domestic abuse concerns by aligning with the Surrey Safeguarding Escalation Policy and supporting staff with targeted training.	Local	To review and align procedures with the Surrey SCP Escalation Policy, and to support staff through training to recognise and escalate domestic abuse concerns. Evidenced through updated procedures and a case audit demonstrating appropriate action.	Aster Group	Implementation of consistent, trauma-informed referral pathways for domestic abuse concerns. Align with the Surrey Safeguarding Escalation Policy and supporting staff with targeted training.	Completed	Aster has a clear escalation process which is set out in our respective safeguarding adults and children policies. All concerns of recorded and then escalated to statutory authorities where appropriate. Aster's safeguarding panel regularly reviews a sample of safeguarding concerns to ensure that any escalation is appropriate and reasonable. TriM (Trauma Risk Management) training has been

						delivered to front line colleagues to ensure that they are equipped to recognise trauma and domestic abuse. Aster uses the Safe Lives DASH risk assessment tool to determine the next steps if a case of DA is reported or witnesses.
Domestic abuse incidents must be consistently risk assessed, considered for MARAC referral where appropriate, and supported with timely safety information for victims/survivors.	Local	Partner agencies to strengthen consistent use of domestic abuse risk assessment tools and consideration of MARAC referrals, with victims provided with safety information. Evidence demonstrated by an audit of risk assessment completion and MARAC consideration, where appropriate.	Aster Group, Surrey Child and Family Health HCRG Care group, Children's Social Care, GP Practice, and Surrey Police	<u>Surrey Child and Family Health HCRG Care group</u> Surrey Child and Family Health HCRG Care group do not have a separate tool kit but there is a flow chart / guidance within the DA policy. Routine enquiry prompt appears on a record for anyone aged 16yrs and over at initial contact and subsequently every	December 2027	Trauma informed toolkit/ training by the end of 2027.

				month after that the records are access Practitioners refer victims/ survivors to DA services and will discuss initial safety planning. Practitioners have accessed trauma informed care training and ACE awareness. A variety of record templates including family and individual Health needs assessments; sg supervision capture ACE. Level 3 sg training includes ACE. Practitioners access sg supervision with either a sg supervisor or one of the sg children team when required. Surrey Child and Family Health HCRG Care group are in the process of creating a trauma		
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				informed toolkit and training. <u>CSC</u> Training will upskill the staff to enable them to complete good quality risk assessments. Risk assessments are shared with all relevant agencies and individuals, contributing to safety planning for victims/survivors.	March 2026	<u>CSC</u> Appropriate and timely referrals will be made to MARAC. Staff are confident in knowing when to complete a risk assessment and share relevant information with other agencies. Victims/survivors have clear co-produced safety plans in place. <u>Aster Group</u> Completed Aster's Domestic Abuse policy and procedure actively encourage re-risk assessing evolving situations to
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						determine whether MARAC referrals are appropriate. The dedicated ASB team (who deal with DA) are proactively reaching out to authorities where we have housing stock to ensure that tenants referred to MARAC are shared with us so that Aster is able to input. Aster's safeguarding policy and framework places importance upon colleague training and a multi-agency approach where information is shared without delay to protect vulnerable people and children.
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						<u>Surrey Police Completed</u> This recommendation is sourced in one of many incidents we attended in 2022 involving Anis and was the result of human error. All reports of domestic abuse are risk assessed using the DARA process (formerly DASH) and all front line officers are trained in the use of this process and use it regularly. DARA is included within the newly designed SIGNS referral system which is used by all officers to share information about risk with partner agencies. However,
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						whether a DA victim elects to seek support is a matter of personal choice; we have the option to refer them to outreach agencies but can only do so where there is no consent in high-risk cases. As a matter of national policy in all other cases it can only be done with consent. In high-risk cases (and also on a professional judgment basis) a referral to MARAC for multi-agency discussion and intervention can be made and this is covered in our Domestic Abuse Policy. In December 2025 our Force
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						Domestic Abuse Advisor commenced a new round of training for front line officers which reinforces the importance of risk assessment as part of our response to domestic abuse. <u>GP Practice Completed</u> Recommendations and learning from DARDRs/SARS are included in the quarterly GP practice safeguarding leads' forums. Practice leads have been reminded to support all staff in offering referral to specialist DA Outreach services, and discussing
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						with safeguarding lead and/or Outreach if there are concerns about high-risk indicators of DA, including whether referral to MARAC is needed.
Trauma-informed and ACE-aware practices should be reinforced within existing safeguarding and frontline work locally, while also being advocated for at the national/system levels.		Partner agencies to embed trauma-informed and ACE-aware approaches into safeguarding training, supervision, and multi-agency learning. Evidenced through training and supervision arrangements that reflect these principles.		CSC Regular review through supervision and audit staff's understanding of ACE and incorporation in analysis in assessments to inform timely and effective decision making. Audit and supervision will evidence good understanding of ACE and that this informs assessment and decision making. Joint training will build shared competencies and	March 2026	CSC Improved service user experience through reduced emotional trauma, more joined-up and person-centred support, and increased continuity of care with clearer professional accountability. Improved understanding of impact of ACE, leading to more informed assessments and decision making.

				reduce re-traumatisation for individuals Improved understanding of impact on trauma and how to support and work with victims/survivors of childhood trauma.		
		ICB and Social Care leads will share learning through national forums to promote consistent trauma-informed and ACE-aware workforce approaches. Evidenced through partnership reporting.	ICB, ASC & CSC	<u>CSC</u> Present and share learning for review with Surrey Safeguarding Children Partnership (SSCP) Learning from Practice (LfP) Group that has oversight of all audit and practice reviews and shared learning. <u>ASC</u> Trauma informed learning space commissioned with Senior Public Health Lead for	Quarterly February 2026	<u>CSC</u> Learning from review are shared across multi-agency partnership to ensure better understanding of learning from reviews, to improve practice. Completed on 26/02/2026

				Bournemouth University for staff to have a trauma informed session to ensure they do not retraumatise individuals who have experienced trauma. National arenas such as ADASS will raise trauma and inform our future practice.		<u>ICB</u> Completed Trauma-informed practice and recognition of ACEs is embedded in safeguarding supervision for GP practice leads, and in all level 3 safeguarding training delivered by the ICB safeguarding team to clinical staff working in Surrey GP practices.
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Ensure consistent application of the existing neglect framework and 'Think Family' principles across all Child and Family and Early Help assessments, with clear multi-agency input and oversight.	Local	To reinforce consistent application of the neglect framework and 'Think Family' principles through supervision, audit, and learning activity. Evidenced through an audit demonstrating consistent multi-agency assessment.	Children's Social Care	Increased number of staff have completed Neglect and GCP2 training, ensuring improved assessment of neglect on child development to ensure timely support and intervention is offered to families.	March 2026	Enhanced understanding of long-term impact of neglectful care of childhood development.
				Clear identification of contributing factors that impact on children suffering neglectful care and addressing and reviewing these in a timely manner, using GCP2 as tool.	March 2026	Improved Child and Families and Early Help assessments where neglect has been identified as an area of concern.
				Neglect Conference to raised awareness – session on GCP2 and neglect tools to be used for identification and support to address neglect	26 February 2026	Increased number of GCP2 assessments and reviews assessments are completed, evidencing with families their improvements and successes, effectively addresses areas of concern. Improved understanding of

						Neglect and use of different tools to identify and support to address neglect
Ensure safeguarding alerts on electronic patient records are routinely reviewed and actively considered by all Community Health Children's Services staff, so that risk factors inform every stage of assessment, care planning, and decision-making.	Local	To embed routine consideration of safeguarding alerts within assessment processes. Evidenced through a clinical audit demonstrating that alerts are reviewed and inform decision-making.	Surrey Child and Family Health HCRG Care group	Safeguarding alerts are in place and prompts are embedded in SOP's, templates. Practitioners are reminded to update/ review in sg supervision. A review of the safeguarding alerts used is planned by the named nurses. Safeguarding alerts are visible in the record history. Learning from LSCPR includes looking at sg alerts/ history and understanding the impact of this – domestic abuse safeguarding workshops will include this learning	Review of alerts 2026/2027 financial year Workshops 2026/2027 financial year	

				and are being planned for 2026/2027.		
Strengthen community-based safeguarding by collaborating with local charities and organisations to raise awareness, increase public confidence in reporting, and extend early intervention pathways beyond statutory services.	Local	To work with local organisations to promote safeguarding awareness and accessible reporting routes. Evidenced through the delivery of awareness activities and community engagement.	Surrey Heath Community Safety Partnership	Request that all statutory partners to commit to sharing safeguarding, training and knowledge and how to report concerns through regular updates with staff, and community partners. Whenever possible share the knowledge at all relevant community events.	30 th June 2026	
Individual Management Review (IMR) Recommendations						
Practitioners will continue to ask about relationships and domestic abuse at every contact where it is safe to do so. Prompts are on the Targeted Antenatal, New Birth Visit, and Maternal 6-8 Week Review templates. Make the routine enquiry	Local		Surrey Child and Family Health HCRG Care group	Additional routine enquiry prompt appears on a record for anyone aged 16yrs and over at initial contact and subsequently every month after that the records are accessed.	In place	In place

embedded in the training we deliver and discuss it with practitioners in supervision.						
All practitioners within the 0-19 years' service attend trauma-informed care training and regularly refresh their knowledge.	Local		Surrey Child and Family Health HCRG Care group	Practitioners have accessed trauma informed care training. HCRG are in the process of creating a trauma informed toolkit and training.	Trauma informed toolkit/ training by the end of 2027.	
Team managers to dip sample and check in supervision that the impact of diversity and ethnicity on parental resilience and vulnerability is addressed in child and family and early help assessments.	Local		Children's Social Care	Regular review through supervision and audit staff's understanding impact of impact of diversity and ethnicity on parental resilience and vulnerability to ensure this is reflected and considered in child and family and early help assessments	March 2026	Improved understanding of impact of diversity and ethnicity on parental resilience and vulnerability, to ensure improved service delivery and service user experience Improved understanding of impact of diversity and ethnicity on parental resilience and vulnerability, leading to more

						informed assessments and decision making.
Family support workers, social workers, and their managers need to be familiar with resources related to domestic abuse and be able to support victims of domestic abuse to complete effective safety plans. A network of Domestic Abuse Champions to be identified in the Early Help and Assessment Service, who can link with the Domestic Abuse Outreach Workers.	Local		Children's Social Care	Implementation of Safe and Together Model of practice across Surrey Training will upskill the staff to enable them to complete good quality risk assessments, utilising Safe & Together Model. Risk assessments are shared with all relevant agencies and individuals, contributing to safety planning for victims/survivors.	March 2027	Enhanced understanding of working with survivor/victims of domestic abuse and perpetrator and holding perpetrator more to account. Improved safety plans across all services working with children and families impacted by domestic abuse. Staff are confident in knowing when to complete a risk assessment and share relevant information with other agencies. Victims/survivors have clear co-

						produced safety plans in place.
Team managers must oversee who attends Team Around the Family Meetings and ensure good representation from all partners.	Local		Children's Social Care	Linked /incorporated to the overarching actions for CSC	Linked /incorporated to the overarching actions for CSC	Linked /incorporated to the overarching actions for CSC
Practitioners and their managers will supervise Team Around the Family meetings and track self-referrals to specialist agencies.	Local		Children's Social Care	Linked /incorporated to the overarching actions for CSC	Linked /incorporated to the overarching actions for CSC	Linked /incorporated to the overarching actions for CSC
To improve the partnership between adult mental health and children's social care. A working party will be established to develop agreed-upon practice guidance, ensuring that treatment plans for mental health are shared and incorporated into risk assessments and safety plans.	Local		Children's Social Care	Linked /incorporated to the overarching actions for CSC	Linked /incorporated to the overarching actions for CSC	Linked /incorporated to the overarching actions for CSC
Training on trauma-informed practice will be disseminated to all Early Help and	Local		Children's Social Care	Linked /incorporated to the overarching actions for CSC	Linked /incorporated to the overarching actions for CSC	Linked /incorporated to the overarching actions for CSC

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Assessment Services practitioners.					actions for CSC	
Safeguarding training needs analysis to ensure all managers and practitioners have updated their safeguarding training and understand when to dispense with consent.	Local		Children's Social Care	Linked /incorporated to the overarching actions for CSC	Linked /incorporated to the overarching actions for CSC	Linked /incorporated to the overarching actions for CSC
Assessments are to include face-to-face meetings with fathers and observations of their relationships with their children.	Local		Children's Social Care	Linked /incorporated to the overarching actions for CSC	Linked /incorporated to the overarching actions for CSC	Linked /incorporated to the overarching actions for CSC
Supervision within the Early Help service will be audited to ensure practice standards are met.	Local		Children's Social Care	Linked /incorporated to the overarching actions for CSC	Linked /incorporated to the overarching actions for CSC	Linked /incorporated to the overarching actions for CSC
The SCC Early Years Team should re-share their safeguarding guidance, which includes information on record-keeping and the transfer of information between settings, at a future Early Years Network meeting	Local		Education	Review and re-written – signed off 23/2/26. It will now be made available via e-bulletin, on learning portal and shared at summer term networks.	Summer 26	Guidance readily available to EY DSLs. Safe and legal transfer of records.

(held termly) and periodically thereafter.						
The SCC Early Years Team should re-circulate their safeguarding guidance to all Early Years settings via a future E-Bulletin (issued weekly) and do so periodically thereafter.	Local		Education	As above.		Guidance readily available to EY DSLs. Safe and legal transfer of records.
Plans are underway to establish Designated Safeguarding Lead (DSL) Forums for Early Years settings. When these Forums are in place, the SCC Early Years team should deliver a session on safeguarding, record-keeping and information transfer that is repeated periodically thereafter.	Local		Education	Early Years Education Safeguarding Advisor is now a trained Domestic Abuse Champion. Forums have run each term across the 24/25 academic year and continue termly. Record keeping covered at Summer 25 forum to be repeated summer 26. Information transfer – Spring 26	Spring 26	Settings well informed about legal requirements for record keeping and transferring of safeguarding files. Information shared in a timely manner. Improved Designated Safeguarding Leads knowledge of best practice.
Since September 2023, it has been mandatory for all Early Years settings to undertake a biannual safeguarding audit, which	Local		Education	191 conversations carried out 23 – 25. New target process for Safeguarding	Autumn 25	Improved safeguarding knowledge for practitioners and Designated

includes a visit from an SCC Early Years team member to undertake a safeguarding conversation. The conversation includes consideration of the setting's systems for recording and sharing safeguarding information. This audit process is likely to continue to strengthen practice in this area.				Learning Review for identified settings from 2025 onwards.		Safeguarding Leads. Stronger safeguarding practice across Early Years.
The only GP recommendation for this review relates to the missed opportunities to review Anis's mental health in the spring and winter of 2023. It should be noted that such reviews are not required at a prescribed interval. However, both instances represented ideal opportunities to offer a review and proactively pursue follow-up in the case of missed appointments in November and December 2023.	Local	Learning from this review will be shared with the GP Practice involved and other GP practices across Surrey.	Surrey Heartlands ICB – for GP		February 2026	Completed February 2026 Learning points shared with the GP practice involved, and via the quarterly practice leads' safeguarding forums.

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This learning is to be shared directly with the specific GP practice. Learning from this case will also be shared with other GP practices across Surrey through the regular forums of safeguarding leads and learning events.						
Publicise information about support available for adults and families experiencing financial hardship.	Local	Make information regarding services to support families available to all staff.	Surrey and Borders Partnership NHS Foundation Trust	Share information and links to services to support people. Publish on intranet for access across the Trust.	April 2026 April 2026	