

Knowledge Test – Private Hire

SECTION I

Section I is made up of 8 questions relating to the Highway Code and general legislation relevant to Licensed Drivers.

The pass mark for this section is 6 correct answers out of 8 or 75%.

1. What does this sign mean?



2. What does this sign mean?



3. What does this sign mean?



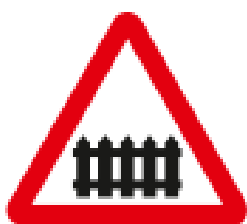
4. What do these road markings mean?



5. What does this road sign mean?



6. What does this road sign mean?



7. Is it a requirement for all licensed drivers to behave in a civil and orderly manner?
8. Your favourite song is on the radio and a customer asks you to turn it off so they can concentrate on something they are reading. What should you do?
9. How far apart are the inspections for a vehicle aged 6 years and older?
10. When should a private hire driver notify the council their vehicle has sustained damage?
11. What is the minimum legal requirement of a tyre tread depth?
12. If the tyre pressures of the vehicle you are driving are 35psi at the front and 40psi at the rear, what would you consider the correct pressure for the spare to be?
13. You have two 12-year-old children and one of their parents in your car. Whose responsibility is it to make sure that the children are wearing seatbelts?
14. Are you permitted to refuse to carry someone as a passenger?
15. What types of animals MUST be carried in a licensed vehicle on request of a customer and can an additional charge be made?
16. It's raining hard and you are picking up a customer with heavy baggage. What should you do?

SECTION 2

Section 2 is made up of 8 questions relating to points of interest in Surrey Heath.
The pass mark for this section is 6 correct answers out of 8 or 75%.

1. On which road is the entrance to Places for Leisure Camberley?
2. On which road is the entrance to Lakeside Country Club?
3. On which road is the entrance to Frimley Hall Hotel?



4. On which road is Bagshot Train Station?
5. On which road is the main entrance to the Royal Military Academy?
6. On which roads are the entrance to Camberley Station car park?
7. On which road is the entrance to Frimley Park Hospital?
8. On which road is Trilogy nightclub, Camberley?
9. On which road is the entrance to Penny Hill Park Hotel?
10. Off which road is Frimley train station?
11. On which road is the entrance to Pineridge Golf Club?
12. On which road is the entrance to Frimley Lodge Park?
13. On which road is the Half Moon pub, Windlesham?
14. On which road is the Cloche Hat, Chobham?
15. Where is the best place to drop customers going to Vue Cinema, Camberley?
16. Off which road is Camberley Theatre?

SECTION 3

Section 3 is made up of 8 questions relating vulnerable adults and child sexual exploitation and the Equalities Act 2010.

The pass mark for this section is 6 correct answers out of 8 or 75%.

1. What are forms of abuse?
 2. What is the maximum penalty for a taxi driver who transports a person knowing or believing they will be sexually exploited before or after a journey?
 3. Who may need safeguarding?
 4. What are protected characteristics?
 5. Which of the following statements is the most accurate? *You have a duty of care towards all of your passengers; You have a moral/social responsibility to report concerns about a vulnerable person; Taxi drivers play a key role in reporting suspicious behaviour.*
 6. In which of the following situations are you protected from discrimination? *At work; As a customer; When using public services, including taxis.*
 7. Which statement is correct? *Direct discrimination is okay, providing there are no complaints; Harassment is not a means of discrimination; Indirect discrimination is putting arrangements in place that apply to everyone but which puts someone with a protected characteristic at an unfair disadvantage; Treating someone unfairly because they've complained about discrimination or harassment is a defence in law.*
 8. Why is it important to 'listen' to your customer? *To find out what your customer wants; To help check they have understood the information you have given them; To help judge whether they are happy with your conversation.*
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SECTION 4

Section 4 is made up of 8 questions relating to Surrey Heath Private Hire Driver & Vehicle conditions and the Hackney Carriage (Taxi) and Private Hire Licensing Policy 2021-2026.

The pass mark for this section is 6 correct answers out of 8 or 75%.

1. When can a private hire vehicle be flagged down in the street?
2. If your driver badge expires, can you still drive a Licensed Vehicle?
3. You are driving a vehicle licensed by Surrey Heath Borough Council and you drop off a fare at Farnborough Main railway station. Can you then pick up another fare back to Camberley if it has been pre-booked?
4. When must you disclose any convictions to Licensing?
5. According to the Surrey Heath Taxi and Private Hire Licensing Policy what emergency equipment must be carried in a private hire vehicle?
6. Is a private hire driver allowed to drive a hackney carriage vehicle?
7. What is the minimum age for a child to be carried in the front of a private hire vehicle?
8. What is the minimum engine capacity for a private hire vehicle?
9. According to the Surrey Heath Taxi and Private Hire Licensing Policy should a private hire driver be clean and tidy in appearance?
10. Are you permitted to smoke or vape in a private hire vehicle?
11. Are you permitted to work if you are not wearing your drivers' badge?
12. Are you permitted to sound your horn to let a passenger know you have arrived to collect them?
13. Are you permitted to remove the Surrey Heath private Hire licence plate from the back of your vehicle?
14. Can a spouse drive a licensed private hire vehicle, if they are not a Surrey Heath licensed driver?
15. Saloon, estate, hatchback or multi-passenger vehicles may be licensed to a maximum of how many years from date of first registration?
16. How old can a vehicle be when it is first licensed?

